

Important Information Pilgrimage Listings:

- Pilgrimages are listed by the date of departure
- We recommend using a pilgrimage operator in the UK who provides protection to pilgrims and organisers. We have therefore listed their membership of ATOL, ABTA and AITO. See attached chart for clarification of what these mean for you.
- We have included the number of nights. Please bear in mind that longer pilgrimages can sometimes include optional 'add-ons' to Jordan or elsewhere, following time in the West Bank and Israel.
- We have included the departure airport/s as this will identify the area of the country most suitable to you.
- The lead organisation/location can be an individual, a parish, a diocese or other organisation
- The organiser for enquiry and booking details is most frequently the pilgrimage operator but can be an individual
- The website is the website of the pilgrimage operator where a brochure and booking form can often be found
- The telephone number and email are those of the organiser handling enquiries/bookings
- Finally the designation of the trip is identified, mostly a 'pilgrimage' but occasionally a 'study tour', a 'retreat', an 'inter faith experience' or other.

Costings:

- The costs of each pilgrimage are deliberately excluded as we do not recommend that potential pilgrims make decisions on who to contact based on cost only when this can vary significantly according to time of the year, days of the week, hotels and cities selected, airlines, departure airports and what is included and excluded. If you are interested in the dates and departure airport, you are recommended to contact the organiser and for them to clarify the cost and answer your questions.
- FHL cannot guarantee availability on any pilgrimage listed as bookings are being received on an ongoing basis and they may become fully booked.
- FHL are purely listing pilgrimages and do not take any responsibility for the level of service or facilities provided by a tour operator. You are advised to read carefully their terms and conditions before booking.
- Where a location is not shown, that pilgrimage is open to pilgrims from all parts of the UK.

ATOL stands for Air Transport Operator's Licence. It is part of the Civil Aviation Authority as the UK's specialist aviation regulator and was established by Parliament in 1972. It is funded from the charges it raises from those whom it regulates and those to whom it provides services. In summary, ATOL provides financial security for the traveller and protects you in the event that your tour operator or airline ceases to trade while you are on pilgrimage (or holiday). As soon as you pay money (e.g. a deposit) to the tour operator, they should send you a copy of their ATOL certificate, which confirms that you and all in your party are covered. Further details can be found at www.caa.co.uk/ATOL

ABTA stands for Association of British Travel Agents. It offers an indication of the quality of your tour operator. It is the UK's largest travel association, representing travel agents and tour operators that sell £37 billion of holidays and other travel arrangements each year. ABTA offers advice and guidance the travelling public, as well as leading the travel industry in supporting high service standards, working with our Members on health and safety, and promoting responsible tourism at home and abroad. In other words, membership of ABTA shows that you can expect high standards from your tour operator. Further information can be found at www.abta.com

AITO stands for The Association of Independent Tour Operators. It also offers an indication of the quality of your tour operator. The Association of Independent Tour Operators (AITO) is an umbrella organisation that represents 122 of Britain's best independent tour operators. The members specialise in destinations or types of holiday about which they are particularly passionate, meaning they are uniquely placed to provide personalised advice based on first-hand experience. All AITO members are required to provide the highest level of customer satisfaction by concentrating on three main pillars: Choice, Quality and Service – as enshrined in the AITO Quality Charter. Further information can be found at www.aito.com