

## Pilgrimage Organisers

Pilgrimage Operator	ATOL licence	ABTA bonded	AITO member	Website	Telephone
Lightline Pilgrimages	9693	No	No	<a href="http://www.lightline.org.uk">www.lightline.org.uk</a>	01992 576065
Maranatha Tours	2732	No	No	<a href="http://www.maranatha.co.uk">www.maranatha.co.uk</a>	01255 871423
McCabe Pilgrimages	9693	No	No	<a href="http://www.mccabe-travel.co.uk">www.mccabe-travel.co.uk</a>	020 8675 6828
Pax Travel	3011	Y5543	5099	<a href="http://www.paxtravel.co.uk">www.paxtravel.co.uk</a>	020 7485 3003
Pilgrimage People	11238	No	No	<a href="http://www.pilgrimagepeople.org">www.pilgrimagepeople.org</a>	0800 612 3423 and 01223 968363
Tangney Tours	1220	Y5280	5125	<a href="http://www.tangney-tours.com">www.tangney-tours.com</a>	01732 886666

**ATOL** stands for Air Transport Operator's Licence. It is part of the Civil Aviation Authority as the UK's specialist aviation regulator and was established by Parliament in 1972. It is funded from the charges it raises from those whom it regulates and those to whom it provides services. In summary, ATOL provides financial security for the traveller and protects you in the event that your tour operator or airline ceases to trade while you are on pilgrimage (or holiday). As soon as you pay money (e.g. a deposit) to the tour operator, they should send you a copy of their ATOL certificate, which confirms that you and all in your party are covered. Further details can be found at [www.caa.co.uk/ATOL](http://www.caa.co.uk/ATOL)

**ABTA** stands for Association of British Travel Agents. It offers an indication of the quality of your tour operator. It is the UK's largest travel association, representing travel agents and tour operators that sell £37 billion of holidays and other travel arrangements each year. ABTA offers advice and guidance the travelling public, as well as leading the travel industry in supporting high service standards, working with our Members on health and safety, and promoting responsible tourism at home and abroad. In other words, membership of ABTA shows that you can expect high standards from your tour operator. Further information can be found at [www.abta.com](http://www.abta.com)

**AITO** stands for The Association of Independent Tour Operators. It also offers an indication of the quality of your tour operator. The Association of Independent Tour Operators (AITO) is an umbrella organisation that represents 122 of Britain's best independent tour operators. The members specialise in destinations or types of holiday about which they are particularly passionate, meaning they are uniquely placed to provide personalised advice based on first-hand experience. All AITO members are required to provide the highest level of customer satisfaction by concentrating on three main pillars: Choice, Quality and Service – as enshrined in the AITO Quality Charter. Further information can be found at [www.aito.com](http://www.aito.com)